

# COVID 19 Policy

**The safety and well-being of our team and our visitors will always be our number one priority.**

Zoomania has always been regarded as a very clean and safe venue and we have always operated to a very high standard. We have now increased our safety and hygiene measures to levels far and above the Government recommended guidelines.

Our new safety measures include:

## **Reduced visitor capacity**

We have reduced our visitor numbers right down to around one third of our visitor capacity, to ensure safe social distancing

## **Online pre-booked visits**

For us to operate with a reduced capacity in a safe and secure way, and to avoid any disappointment, all visitors will need to book online timed slots

## **Temperature checks for staff and visitors**

We are checking temperatures on arrival. If you are displaying signs of a high fever (37.8 degrees Celcius or greater) we can rearrange your visit for a future date.

## **Perspex screens at reception and cafe**

Protecting both you and us

## **Hand sanitiser units and extra hand washing stations**

New hand washing stations have been installed throughout the centre, as well as hand sanitiser units at the entrance to every enclosed area. Our Laser guns are sanitised after every use.

## **Constant cleaning**

Team members will be cleaning door handles and other touch points throughout the day. We have increased our cleaning team to keep us squeaky clean all day. Obviously, if there are any areas you would like us to particularly focus on, please speak to any member of the team.

### **Antibacterial fogging**

At night the building is sanitised with antibacterial fogging equipment especially designed for hospitals and kitchens. The fogging machine creates an antibacterial fog that coats surfaces with a sterile coating that lasts for several days

### **Loose items removed/Closure of Ball Pits and Sensory Room**

We have taken out all the balls from our ball pools and removed any loose play items. Our Sensory Area is currently closed

#### **Air Ventilation**

All fans/extractors will be on, together with doors being open and windows to ensure the maximum ventilation. It may be a bit colder throughout the winter periods.

### **Face coverings**

The Government ruling regarding face coverings for indoor play centres is: "Adult customers and children aged 11 and over will be required to wear a face covering before entering and keep it on until they leave, except when eating or drinking at your table.