



## TERMS AND CONDITIONS FOR PARTIES

### Party Size

Minimum number of kids is 12 and the maximum is 35. You can only within 2 days amend the booking numbers by +or- 2 kids.

Please ensure you have contact information for all children being left at your party in the event of an accident. Your host will assist you gathering this information on arrival.

Non-refundable deposit of £40 to be paid at the time of booking the party. Or £75 if booking an exclusive hire. No refund can be given for party guests who cancel during the 2 days prior to the party or who do not arrive on the day of the party. The Party Organiser must inform staff of any food allergies or similar materially important facts concerning all children within their party. All party groups to be accompanied by a ratio of 1 adult for every 5 children over 5 years and 1 adult for every 3 children under 5 years. The balance of your booking is to be paid at least 10 days before the date of the party. Final numbers must be confirmed at least 10 days before the date of the party. We reserve the right to change the content of any of the parties without prior notification. Cancellation - If you cancel the party booking giving less than 7 days notice then the full party booking price will be non-refundable. Cancellations due to illness or other serious factors may be rebooked subject to our sole discretion. For the safety of both you and your children, it is important that you and your guests observe the Rules of Play and **MUST WEAR SOCKS**.

**Cakes are ONLY allowed within the party room. No food to be brought into the main seating area. A full list of ingredients and allergens must be available for parents and children to inspect before consumption. For more guidance please visit <https://www.gov.uk/government/news/natashas-legacy-becomes-law>**

### RULES OF PLAY

Children must be 11 years old or under to play on the play frames. Height limit: 4' 11" (150 cm). Children must remove their shoes before playing on the equipment in the play area. Personal items must be left with parent/guardian. We cannot accept any responsibility for loss or theft. Height and age restrictions are in place for the safety of all children and our managers will enforce them. Chewing gum, pens, buckles, jewellery, watches, money, sharp objects etc must not be taken into the play area by children using the play equipment. Children who are unwell must not use the facilities. Only plastic glasses/bottles are to be taken into the supervision area.

No food or drink at all is to be taken into the play area. Only food and drink purchased at Indoor Adventure may be consumed on the premises. For hygiene reasons all children must wear socks. Smoking is not permitted anywhere inside the building.

Restrictions on numbers of children using the play area at any one time may be enforced for the safety of your children. Parents/guardians must supervise their children at all times whilst using this play facility. We provide members of staff to monitor the equipment and have access to first aid facilities. These staff are not there to supervise children using the play facilities, Zoomania reserve the right to alter times, prices or food offerings without prior notification. Abusive language, bullying or fighting will not be tolerated, and offenders will be asked to leave the premises without refund.

**SOCKS MUST BE WORN AT ALL TIMES.**